



## CORPORATE ETHOS

At United Heritage Insurance, we believe in reducing the negative impact we may have on the environment. Our business decisions are based on our corporate ethos, "Sustainability, Insurance, and Technology."

We maintain a strong position in the insurance industry by providing sustainable solutions for our business and environment while strategically utilizing technology to drive our business further into the future.

We look forward to tomorrow as we take an active approach in our initiatives of carbon and energy reduction, waste management, and stakeholder engagement.



## SUS·TAIN·A·BIL·IT·Y

*noun*

avoidance of the depletion of natural resources  
in order to maintain an ecological balance.

"the pursuit of global environmental sustainability"

the ability to be maintained at a certain rate or level.

"the sustainability of economic growth"

([google.com/sustainability](https://www.google.com/sustainability))

United Heritage is...

# JUICED™

...to use renewable energy and  
engage in sustainable practices!

## QUESTIONS OR FEEDBACK?

please contact us at  
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UNITED HERITAGE INSURANCE  
2019 + 2020  
SUSTAINABILITY REPORT

# A SUSTAINABLE WORKPLACE & ENVIRONMENT



United Heritage employees  
recycle approximately 30,000  
pounds of recyclable material annually.



“

THE KEY TO  
UNDERSTANDING THE  
FUTURE IS ONE WORD:  
SUSTAINABILITY

PATRICK DIXON

”

## PREVIOUS AND ONGOING INITIATIVES

### CHARGING STATIONS AND ELECTRIC VEHICLES

- Additional electric vehicle charging stations were installed at our campuses in Idaho and Oregon.
- Renewing plug-in electric hybrid vehicles in Company fleet.

Progress: In 2020, we renewed leases on plug-in electric hybrid vehicles, keeping the **total** of electric vehicles in our Company fleet at **8**.

### USE OF SOLAR ENERGY

In early 2017, Phase II of Solar Panel installation was completed to offset a portion of energy usage.

Progress: The photovoltaic system produced **more than one-third** of overall building consumption during July and August, and produced approximately **31%** of **clean energy** in 2019.

### GREENING OUR OFFICE

- Announced sustainability initiatives to our stakeholders and employees.
- Added recycle bins and biodegradable office products to our facility.
- Continued the installation of LED lights. **Total annual estimated savings is \$1,562 for every 100 lamps.**
- Commercial heat pumps provide energy efficient heating and cooling to all occupants in our newer office building.
- Planted a variety of flowers and shrubs to attract bees to aid in pollination efforts.

Progress: In 2020 we have increased our remote work capabilities which decreases the commuting miles driven by our employees.

## 2019–2020 HIGHLIGHTS

### Off-Site Data Centers

United Heritage has partnered with the world's largest colocation site to optimize performance and manage risk. This ecosystem is powered by 100% renewable energy (geothermal, wind, and solar energy), which supports our commitment to reduce our carbon footprint. The facility offers round-the-clock benefits such as fire, safety, security, and network operations support.



### Sustainable Workplace

During 2018 and 2019, we began planting flowers and plants to attract bees and aid in pollination efforts.

Research shows that over 40%\* of insect pollinators are threatened globally, including bees. Pollinators are responsible for nearly one in every three bites of food you eat. By planting bee-friendly plants and flowers, we are doing our small part to aid in the survival of the world's most important pollinator of food crops.

\* Source: thehoneybeeconservancy.org