



May 21, 2013

For Our Policyholders Affected by Severe Storm in Oklahoma

Our hearts go out to everyone affected by the recent severe tornado in Oklahoma. We understand that you are experiencing a time of extreme crisis right now, and we want you to know that we are implementing special procedures designed to assist you. Our special procedures relating to premium payments, lapse periods, claims, and other time-sensitive issues will be available to policyholders living in areas that are declared official “disaster areas” by FEMA as a result of this severe storm.

If you are a policyholder in one of these areas and you would like to speak with someone at United Heritage regarding your policy, please contact our Client Services Department at 1-866-573-3928. Our Client Services Representatives are ready and waiting to help you in this time of need.

May God bless the victims of this storm and their families.

Sincerely yours,
Dennis L. Johnson
President and CEO, United Heritage Life Insurance Company

United Heritage Life Client Services Department:

Toll-Free Number: 1-800-657-6351

Email Address: victimsofcatastrophe@unitedheritage.com

For resources on disaster recovery efforts, safety tips and more:

- **Federal Emergency Management Agency**
FEMA is an independent federal agency with a mission to reduce those risks which increase the threat to people and property in the face of disasters. Their website offers a multitude of facts about disaster preparation and recovery, as well as current news stories about weather and disasters.
- **American Red Cross**
The American Red Cross dedicates itself to offer assistance in the face of disasters. At this site, find out about all the services and information the Red Cross offers, particularly in times of disaster.